

Read this manual carefully before installing and operating!

Important

Use the QR code below for the most up to date instructions:

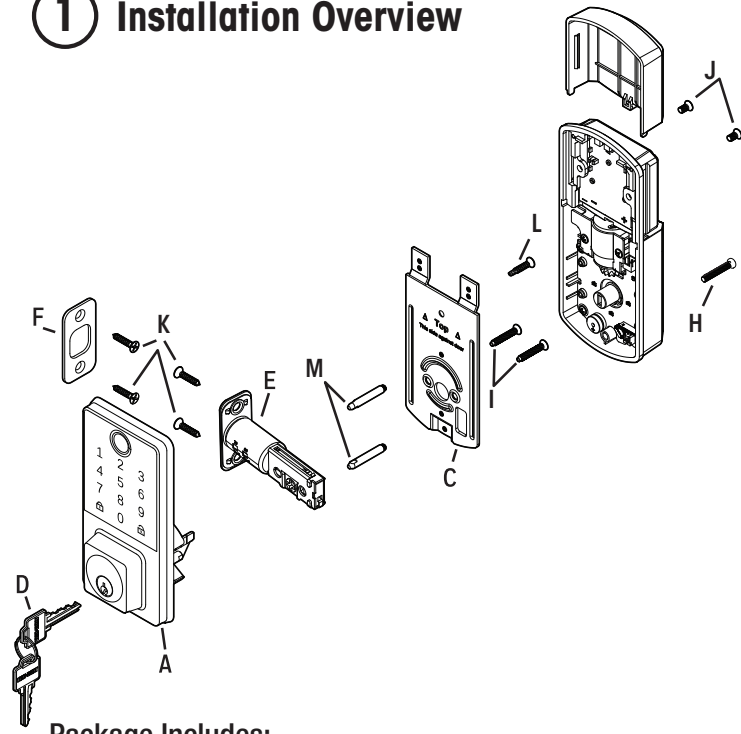


Tools Needed for Lock Installation:

- Phillips Screwdriver

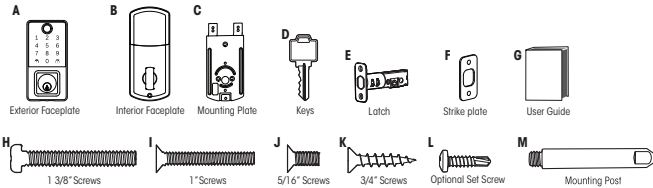


① Installation Overview



Package Includes:

- | | | |
|------------------------|--------------------|------------------------|
| 1 - Exterior Faceplate | 1 - Strike Plate | 2 - 5/16" Screws |
| 1 - Interior Faceplate | 1 - Mounting Plate | 2 - 1" Screws |
| 1 - User Guide | 1 - Latch | 4 - 3/4" Screws |
| 2 - Keys | 1 - 1 3/8" Screws | 2 - Mounting Post |
| | | 1 - Optional Set Screw |



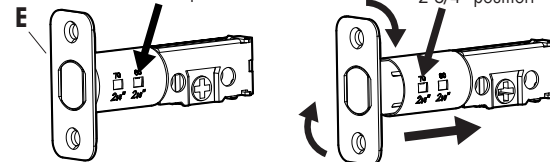
Please carefully check the above list to confirm all items have been received. If any items are missing, please contact Consumer Assistance. (See page for contact information)

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② Install Enclosed Latch and Strike Plate.

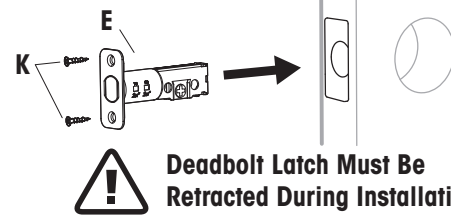
Do not over-tighten latch screws.

NOTE: Do not extend Cylindrical Cover past 2-3/4" (70mm).
2-3/8" position



TO CONVERT FROM 2-3/8" (60mm) BACKSET TO 2-3/4" (70mm) BACKSET:
1. Hold latch with numbers facing forward and thumb pressing on the bolt.
2. Rotate the cylinder cover clockwise.
3. Pull and twist the extension plate all the way out.
4. Rotate the cylinder counter clockwise so that the marking aligns with the 2-3/4" position indicator.

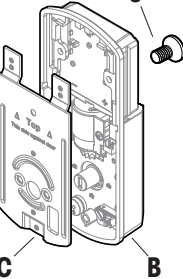
The latch plate on the door needs to be straight and not protruding from door. Make adjustment before installing or this will cause problems with bolt fitting into latch hole.



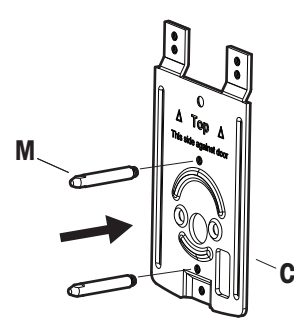
Deadbolt Latch Must Be Retracted During Installation.

Preparation for Interior Assembly.

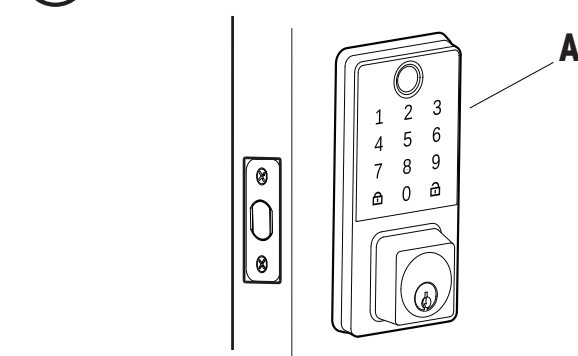
Remove (J) Screw from inside the battery compartment within the (B) Housing to release the Mounting Plate (C).



Screw Mounting Post (M) into holes on Mounting Plate (C).

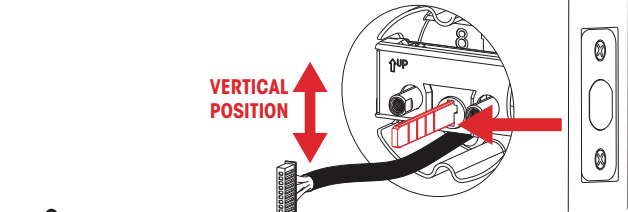


③ Install Exterior Assembly



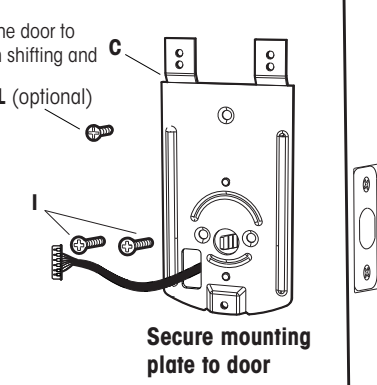
Check that the Rubber Gasket is secured on the Exterior Assembly. Insert the Exterior Assembly onto the door with the tailpiece going through the Deadbolt Latch Set in the **VERTICAL POSITION**.

Route the Control Wire through the door **UNDER** the Deadbolt Latch Set. **Make sure the door is shut, lock and unlock using the key, ensure that the latch is operating smoothly and is aligned properly without scraping the strike plate.** If not, go back to step 2 and ensure you followed the steps

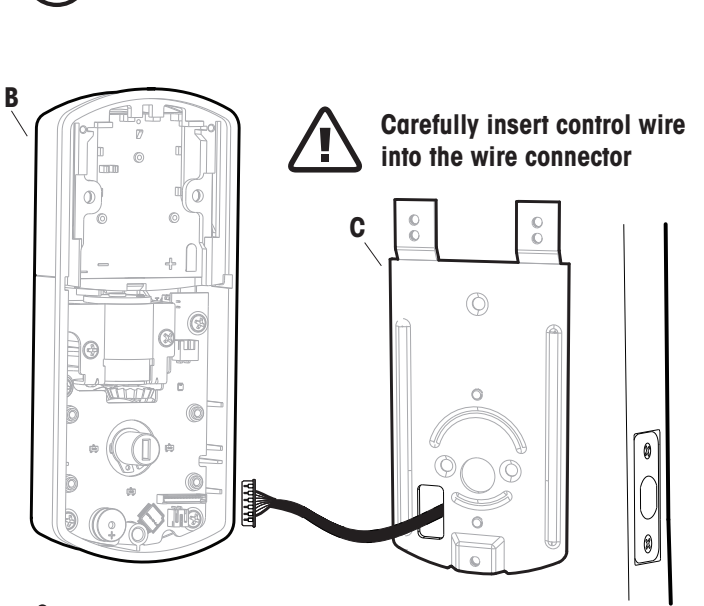


Work with the door open

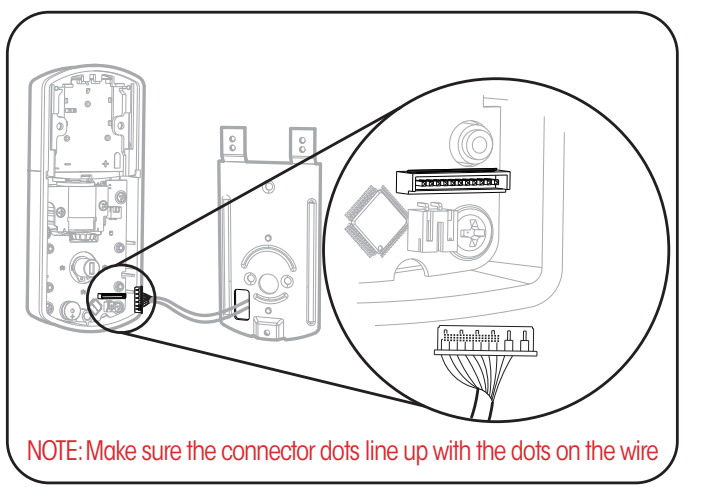
(L) screw goes into the door to prevent the lock from shifting and is optional.



④ Install Interior Assembly

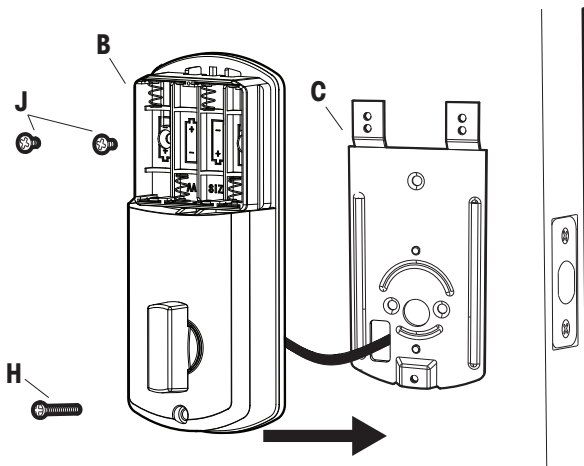


Work with the door open

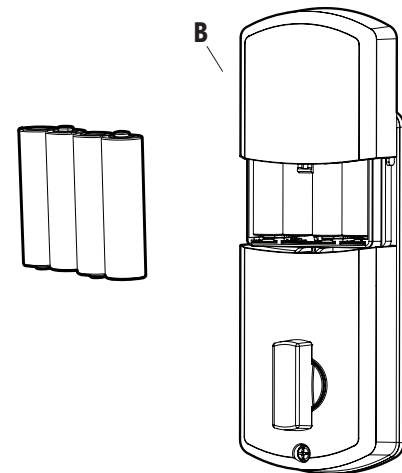


⑤ Install Interior Assembly

NOTE: Make sure the Knob is in the correct position.
Be careful not to pinch the control wire when assembling



⑥ Install Batteries and Cover



This Electronic lock requires (4) High Quality AA Alkaline batteries. When all 4 batteries are installed in the correct position, you should hear 2 beeps and the keypad will illuminate.

The Lock motor will engage and do a series of locking and unlocking motions in order to automatically determine your door "Handing" (left or right handed door). When completed the lock will beep and the keypad will flash.

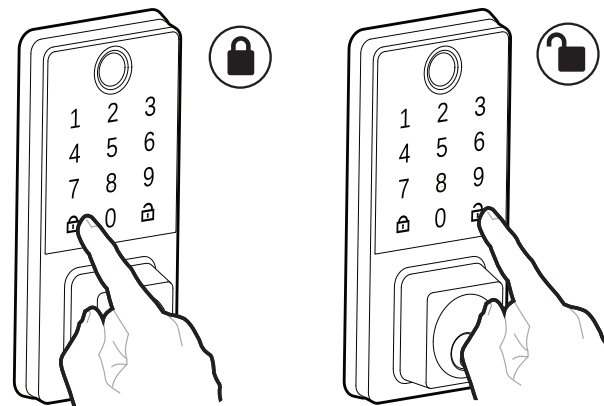
NOTE: Do not touch the Keypad until the light turns off. Do not use rechargeable batteries or non-alkaline batteries.



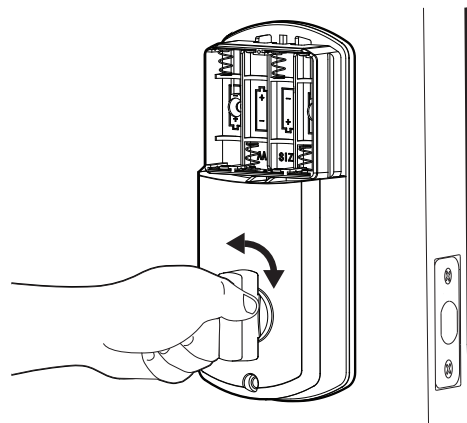
**Before Opening Door
Let Motor Complete Cycle**

⑦ Testing Operation

Test the lock button with door open



**Test unlocking
Press 1-2-3-4**



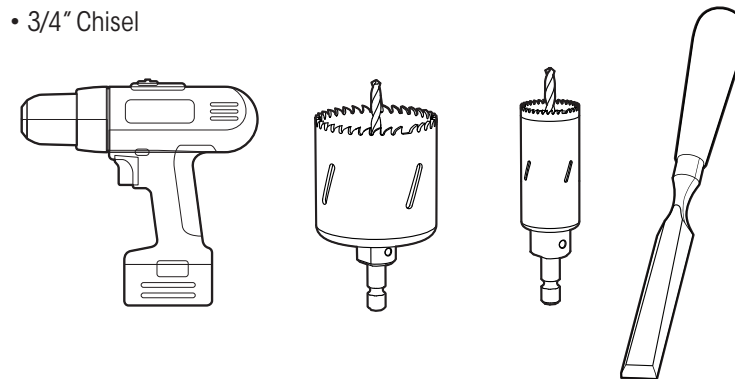
Lock and unlock using the knob make sure the latch is opening and closing easily. If not, go back to step 2 and ensure you followed the steps

Preparing Door

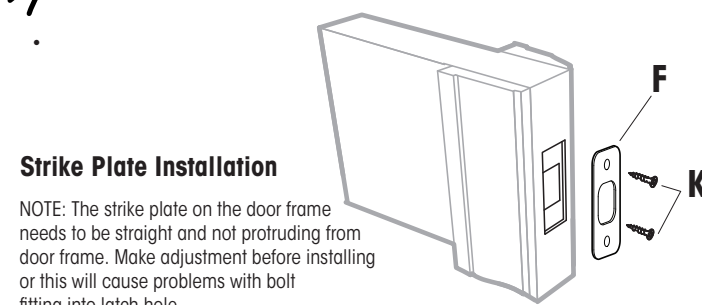
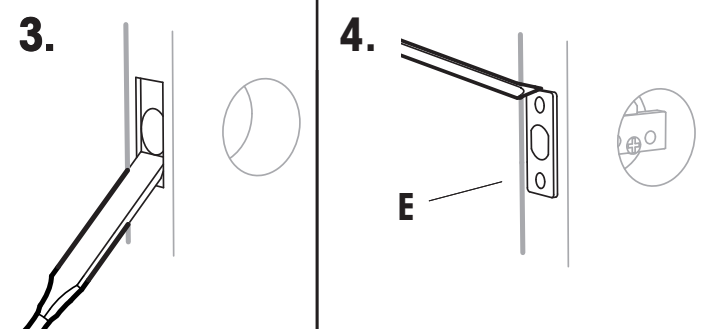
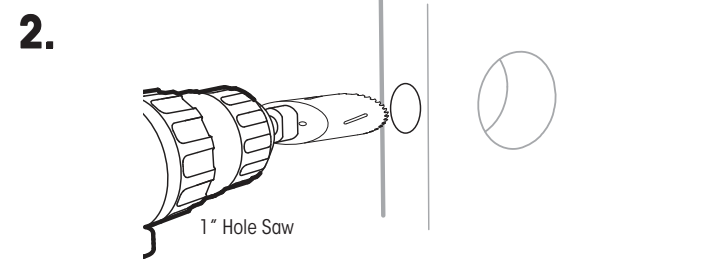
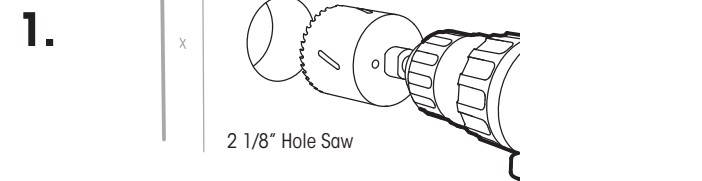
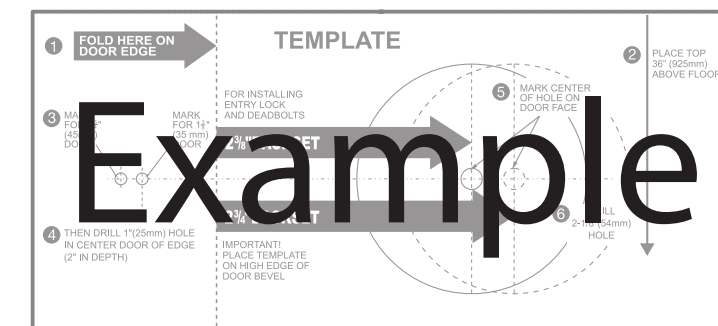
**Tools Needed for Door Preparation
(if there is no knob hole):**

NOTE: Skip this step if your door comes with pre-drilled holes.

- Drill
- 2 1/8" Hole Saw
- 1" Hole Saw
- 3/4" Chisel



**Refer to Template included
for Door Prep Instructions**



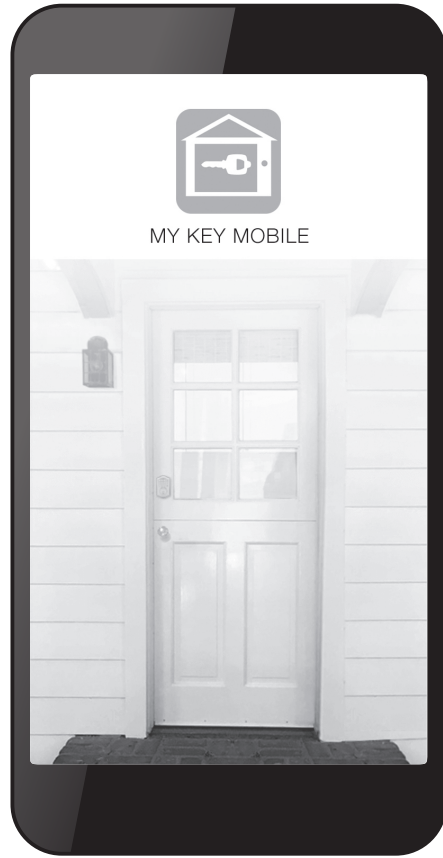
Strike Plate Installation

NOTE: The strike plate on the door frame needs to be straight and not protruding from door frame. Make adjustment before installing or this will cause problems with bolt fitting into latch hole.

Programming Instructions

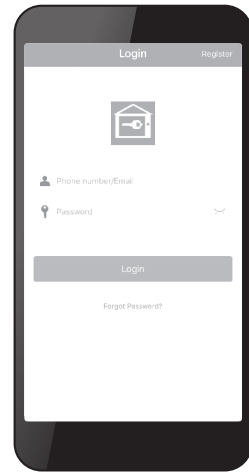


Download the My Key Mobile App from the APP store or Google Play

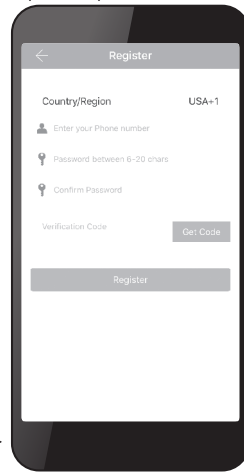


1 Register an Account

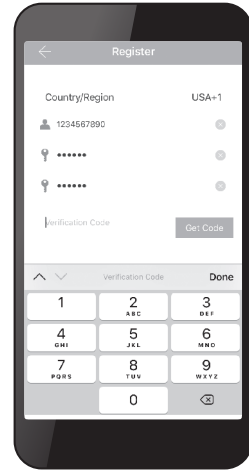
1. Press "Register" on the login screen



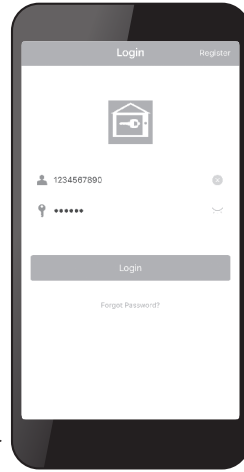
2. Enter your phone number and preferred password



3. Press "Get Code" and enter the verification code received via text msg in the required field



4. Success! Use the selected phone # and password to log into your My Key Mobile App

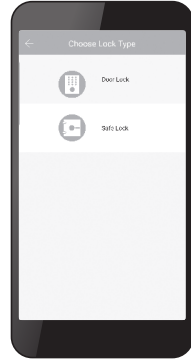


2 Add a Lock

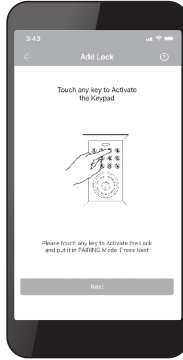


Press Any Key on the Keypad to Wake up Lock. The Keypad Must be Lit in order to add the Lock

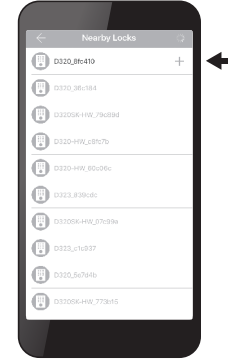
1. Select Door Lock



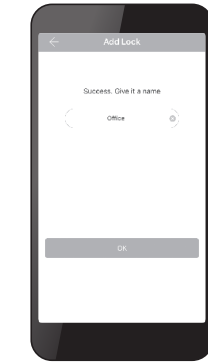
2. Activate the Keypad



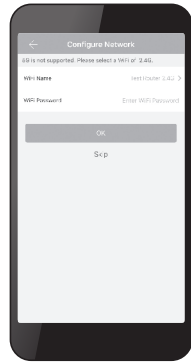
3. Press the "+" next to the lock you wish to add



4. Success! Name your Locks



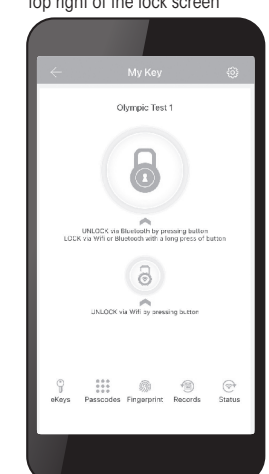
4. Configure Network



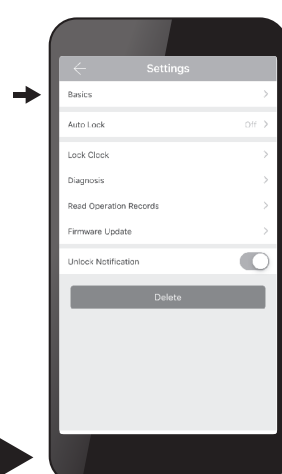
3 Change Admin Passcode

Passcode can be used to unlock from keypad

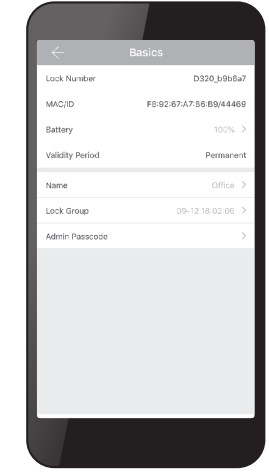
1. Press the settings "⚙️" in the top right of the lock screen



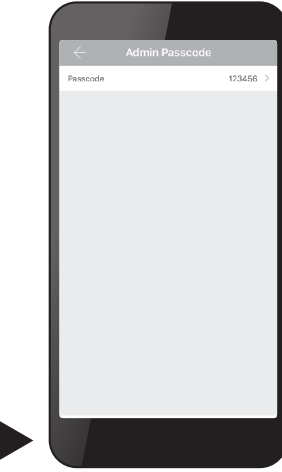
2. Select Basics from the setting list



3. Select "Admin Passcode"

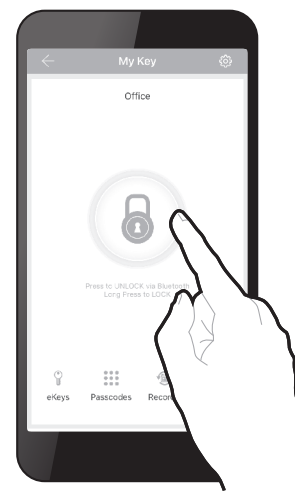


4. Set your new 6-digit Admin Passcode

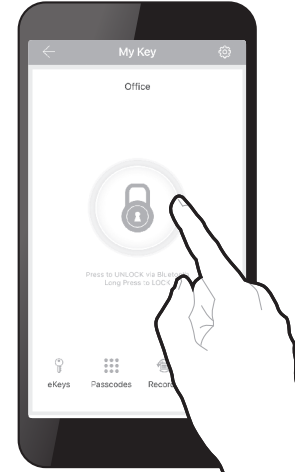


4 Locking and Unlocking via APP

Tap the Lock Icon "🔒" to unlock door

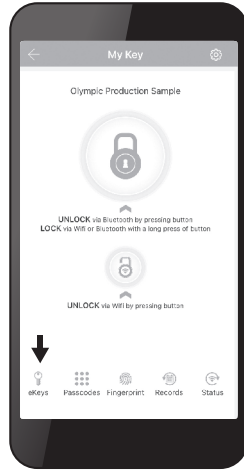


Hold the Lock Icon "🔒" to lock door

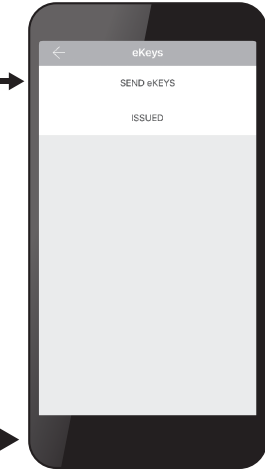


5 Creating and Sending eKeys

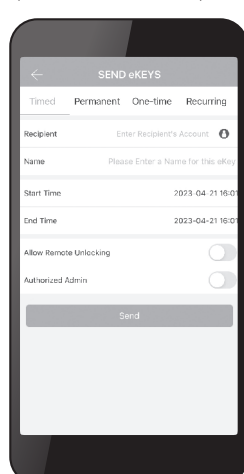
1. On the Lock Screen select the eKey Icon



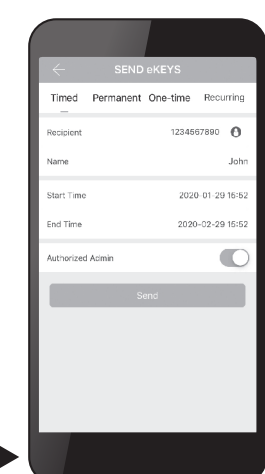
2. Select SEND eKEYS



3. Select Validity Period (Timed, Permanent, etc.)

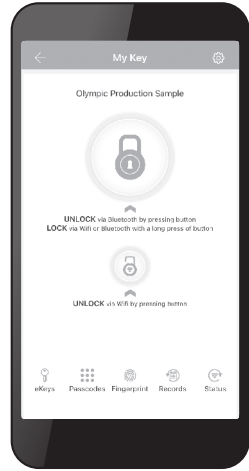


3. Enter the recipients Phone # and Name. Hit send to confirm

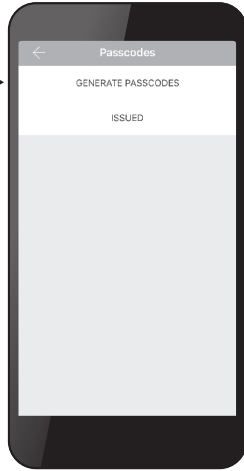


6 Creating Custom Passcodes

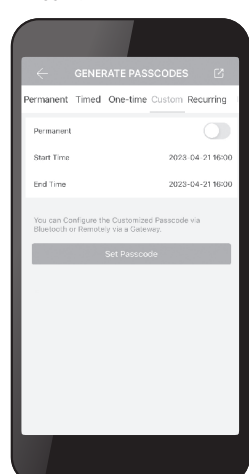
1. On the Lock Screen select the Passcode Icon



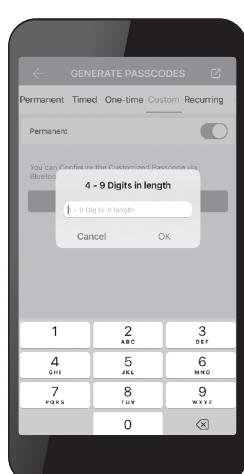
2. Select GENERATE PASSCODES



3. Select "Custom" and select the duration or toggle permanent. Press Set Passcode



4. Enter the desired 4-9 digit passcode



7 Additional Programming Functions

You can also use the APP to make these changes in settings

TURN ON/OFF AUTO LOCK FUNCTION

- Input the Admin Passcode
- Green light and beep
- 5
- Green light and beep
- Input time (20 - 900 seconds, and 00 to turn off)
- Green light and beep

VACATION MODE

- Input the Admin Passcode
- Green light and beep
- 10
- Green light and beep
- 1
- Green light and beep

DISABLE VACATION MODE

- Press button for 3 seconds
- Input the Admin Passcode
- Green light and beep

SOUND OFF

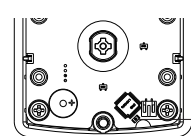
- Input the Admin Passcode
- Green light and beep
- 6
- Green light and beep
- 1
- Green light and beep

SOUND ON

- Input the
- Green light and no beep
- 6
- Green light and no beep
- 2
- Green light and beep

Restore Factory Settings

a. Press the reset button on the PCB board until you hear one beep. Release, and then three seconds later you will hear a second beep after three seconds. This indicates that the lock has been reset to the Factory Settings. (Remove cover, The reset button is located inside the back panel. See image below)



Reset Button

OR

b. The Administrator of the lock deletes the lock from the App (Must be done near lock)

Troubleshooting

Issue	Solution
Lock will not function electronically.	<ul style="list-style-type: none">Check that all batteries are fresh high quality Alkaline BatteriesCheck for proper polarity (+ -) of all batteriesCheck that the Control Wire is attached to the Interior Assembly
Lock gives error signal when opening or locking and Lock will not extend or retract completely when closed.	<ul style="list-style-type: none">Unlock door using Key or Interior KnobWhile door is open, check that the Latch operates smoothlyCheck for proper alignment of the strike plate, adjust as needed to assure there is no binding against the Latch
The Latch is sticking.	<ul style="list-style-type: none">Installation screws of the lock may be too tight and have to be loosenedRemove Interior AssemblySlightly loosen the Mounting Plate screwsLock and unlock using the KeyReattach Control Wire and Interior Assembly
The Keypad is not working.	<ul style="list-style-type: none">Application may be overriding the Keypad programmingCheck and see if the App has been connected to the lockOpen the App and check the locks' setting to view/change the Administrator Code
The App is unable to connect to a lock.	<ul style="list-style-type: none">Bluetooth is off, smart device is not compatible, or the lock may not be activatedContact customer assistance regarding compatibility issues, but iPhone 5 and later models, and most Android devices are compatibleTurn Bluetooth on, and ensure the lock is activated by pressing a keypad button on the physical lock until you see the icon to add the lock
eKeys will not send after.	<ul style="list-style-type: none">Only registered users of the App can receive eKeys. Ensure that whoever is receiving the eKey has a registered account, and their information is entered correctlyEnsure you are connected to WIFI, and that the smart device is updated
The default Keypad Passcode is not working.	<ul style="list-style-type: none">If you have connected to the lock with the App, then the default Passcode is invalid, and is replaced with a new Passcode generated by the App, which should be changed
Forgotten Password.	<ul style="list-style-type: none">On the home screen select the Forgot Password option, then select the account type that was registered, and follow the prompts to create a new Password
Latch is not locking in inclement weather.	<ul style="list-style-type: none">Push or pull door to direct latchRe-adjust Latch for smoother operations

Contact Us First! Do Not Return to Store

EMAIL: locks@lewishymaninc.com
WEBSITE: www.truboltlocks.info
ADDRESS: Consumer Assistance Dept.
Lewis Hyman, Inc.
860 East Sandhill Avenue
Carson, CA 90746 USA
TELEPHONE: US/Canada 800-860-1677 Ext. 1801 (Toll Free)

Don't forget to register your lock at Truboltlocks.info for updates.

Limited 1-Year Electronic Warranty - Limited Lifetime Mechanical and Finish Warranty
This Tru-Bolt® product comes with a 1-Year Limited Warranty on Electronic Parts and a Limited Lifetime Mechanical and Finish Warranty against defects in materials and workmanship under normal use to the original residential user. Proof of purchase and ownership is required for the warranty to be in effect. This warranty is non transferable and applies to the original purchaser only, as long as the original purchaser occupies the residential premises upon which the product(s) was originally installed. This warranty DOES NOT COVER removal and reinstallation of product(s), scratches, abrasions, deterioration due to the use of paints, solvents or other chemicals, abuse, misuse, or product(s) used in commercial applications, does not cover any losses, injuries to persons/property or costs, and shipping and freight expenses required to return product(s). In no event shall Tru-Bolt® be liable for any special, incidental or consequential damages. If this product(s) is considered a consumer product, please be advised that some local and state laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty. If there are any problems please call our customer service with any questions or concerns.

Package Warranty:

Limited Lifetime Mechanical & Finish Warranty:
This Tru-Bolt® product(s) comes with a 1-Year Limited Warranty on Electronic Parts and a Limited Lifetime Mechanical and Finish Warranty against defects in materials and workmanship under normal use to the original residential user. If there are any problems please call our customer service with any questions or concerns. See installation instructions for full terms and conditions.

DO NOT RETURN TO STORE

For questions / comments, technical assistance or repair parts - please call toll free at: 1-800-860-1677 x 1801 (M-F 7am-5pm PST)

Regulatory Compliance

This product complies with standards established by following regulatory bodies:
- Federal Communications Commission (FCC)

FCC ID: 2AYCK174XXXX863XXXX

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference, including interference that may cause undesired operation

IMPORTANT! Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

WiFi lock, Model# M1745020 1745022 EV3